

### Installation Prices / Monthly Fees

Broadband Standard Installation including Router:	€200.00 Install Fee
Extra Routers on day of install:	€80.00 per router
Two Wave 2Mb Down/1Mb Up:	€40.00 per month
Three Wave 3Mb Down/1Mb Up:	€50.00 per month
Four Wave 4Mb Down/1Mb Up:	€60.00 per month
Six Wave 6Mb Down/1Mb Up:	€80.00 per month
Bespoke Packages:	Priced on request

### Service Calls

Replacement CPE:	€0.00 *
Replacement Router:	€0.00 *
Service Call:	€150.00
2 <sup>nd</sup> Router Install:	€150.00
Extended cable run:	Priced on request

### Account Fees

Failed Direct-Debit: €5.00	
Early Termination:	€155.00**
Failure to return ARRA Equipment on request:	€150.00

\*Equipment will be replaced at no charge to the customer provided the customer is still in contract with ARRA Communication and the failure is not a result of abuse – as per ARRA Communications Terms and Conditions Section 2.1(C). Replacement routers for customers outside of contract will be provided at a cost of €80.00 for self-install and €150.00 for ARRA Communications to install.

\*\* A maximum of €155.00 or the value of the remaining contract, whichever is the lesser value.

All prices are inclusive of VAT